



Employer Survey

1. What industry sector are you in? *(Please tick)*

Care Early Years

2. How many apprentices do you currently have working at your organisation?

3. Within your organisation do you have:

A staff training plan for the coming year

A budget for training expenditure

4. Who carries out the assessment of the apprenticeship training?

Line Manager Supervisor Training / Personnel Manager

VTS Other Unsure

5. If you are currently using a VTS assessor, would you consider a suitable member of staff being trained to become a work based assessor?

Yes No

6. On average how many hours a month do you give apprentices off work to study or complete assignments?

1 – 5 hrs 6 – 15 hrs 16 – 25 hrs 26 – 35 hrs

No time As required Unsure

If no time is give please state why.

7. Approximately how often does a VTS assessor visit your staff currently on an NVQ programme?

Every 1 – 4 weeks Every 4 – 8 weeks

Every 9 – 12 weeks They very rarely meet



8. Do you think that the frequency of these visits is adequate for your staff's NVQ progression?

Always Sometimes Never

9. When a VTS assessor visits your workplace, are you given the opportunity to discuss your staff's progress with them?

Always Sometimes Never

Care Sector Only

10. Are your funded apprentices aware of the free care tutorials offered by VTS as detailed in the VTS Newsletter?

Yes No

11. In what areas do you feel that working towards an NVQ has benefited your staff? (please tick all those that apply)

- Improved communication skills
- Gained personal confidence
- Raised standard of work
- Better understanding of health and safety
- Improved promotional / career prospects
- Improved writing skills
- Improved numeracy skills
- Improved computer skills
- They are able to pass on to others new knowledge and skills
- You value them more

12. Have your apprentices attended any VTS training sessions?

Yes No

13. If you have answered yes to question 12, have they been able to apply their knowledge to their work practices?

Always Sometimes Never



14. How do you support your staff with their NVQ programme?

(tick against all those that apply)

- Change day to day roles to provide relevant experience
- Provide additional help to overcome disabilities
- Appoint a work based NVQ assessor
- Organise coaching by other members of staff
- Pay for study materials
- Provide them with a mentor
- Enable them to attend external VTS training sessions
- Provide training sessions at the workplace which relate to their programme
- Provide reference books that they can use in their studies
- Provide training videos that they can use in their studies
- Give access to the internet for research
- Meet with their work based assessor (if used) to discuss progress
- Meet with their VTS assessor to discuss progress
- Meet with their VTS internal verifier to discuss progress
- No particular support is given
- Other _____

15. Which of the following barriers prevent you from developing a more efficient team? (Please tick 1 = Significant barrier 3 = Small barrier)

| | 1 | 2 | 3 |
|--|---|---|---|
| Lack of funding | | | |
| Lack of time for training | | | |
| Lack of cover for training | | | |
| Lack of suitable courses in my area | | | |
| Unwillingness of staff to undertake training | | | |
| Lack of suitable courses generally | | | |
| High staff turnover | | | |

16. How satisfied / dissatisfied are you with the level of Information, Advice and Guidance (IAG) you have received from VTS?

- Extremely Very Fairly
- Niether Dissatisfied

17. How would you rate the overall service provided to you and your staff by VTS?

- Excellent Very Good Satisfactory
- Unsatisfactory Very Poor



17. How do you think VTS could improve their services?

Thank you for taking the time to complete this questionnaire

Name: _____ **Position:** _____

Workplace: _____

e-mail: _____

Please return to your VTS Assessor

Or **Fax Back: 01702 351 688**